NEWS RELEASE   **Contact:** Hooper McCann, Director of Admin.
FOR IMMEDIATE RELEASE   hmccann@purcellvilleva.gov; 540-338-7421

UPDATE REGARDING
POSSIBLE CELL SERVICE INTERRUPTIONS

PURCELLVILLE, Va. JULY 10, 2018 — Residents and businesses may have experienced interruptions with cellular service in Town during the relocation of cellular antennas from the Maple Avenue Water Tower to the temporary on-site tower last month. The relocation of the cellular antennas was necessary prior to beginning the renovation and painting of the interior and exterior of the water tower. The Town anticipates the temporary tower will be used through the fall.

It is extremely important for residents and businesses experiencing cell interruptions to contact their cell carrier directly to ensure that carriers are made aware of the problem. After reporting the issue to the carrier, residents may also report an interruption of service to the Town by contacting Sheryl Hood, shood@purcellvilleva.gov or 540-338-7440, Ext. 221. Complaints will be documented and Town staff will follow up with the carriers.

Please report service issues directly to the cellular carriers via:
- AT&T: AT&T Wireless Contact Info - www.att.com/contactus/index/wireless.html?tab=1
- Verizon: Twitter at @VZWSupport, Facebook Messenger at www.facebook.com/Verizon; Verizon Support Services - www.verizonwireless.com/support/services-and-apps/
- T-Mobile: T-Mobile Contact Info - www.t-mobile.com/contact-us.html

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The Town of Purcellville, Virginia
Purcellville is an award-winning town of over 9,000 residents located in Loudoun County, approximately 40 miles west of Washington, DC. Having received the prestigious Siemens Sustainability Award for Small Communities, Purcellville continues to be honored for its green initiatives with most recently being the Tree City USA recipient for the 10th year. The Town was reaffirmed as a AAA rated community by S&P Global Ratings, the highest credit rating possible, and is recognized as one of the safest towns in Virginia. Once a stop along the W&OD rail line, Purcellville has maintained its historic old-town feel through the restoration and maintenance of its many downtown structures, reflecting the Victorian architecture popular during the early 1900s. Today, Purcellville is the economic hub of western Loudoun County and a popular weekend destination for antiquing, entertainment, farmer's markets, wineries, breweries, distilleries and restaurants. More info at www.purcellvilleva.gov.

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